LSEG Workspace

PDP Configuration Guide

About this document

This guide describes the configuration of Product Definition Page (PDP) codes that are defined for LSEG Workspace variants, using the Real Time Data Access Control System (formerly DACS).

Eikon to Workspace migration

PDP codes can be added to Real Time Data Access Control System entitlements for Workspace at any point leading up to user migration. However, before removing PDP codes for Eikon, wait for confirmation from your LSEG Account Team that all users have been migrated to Workspace.

The sections below describe the process of migrating an Eikon user to Workspace, transferring the base PDP code entitlements using the Real Time Data Access Control System.

Further information

To:

- Request product assistance, contact Support.

- Access other LSEG Workspace technical content, see the Workspace technical documentation site.

- Provide feedback on Workspace technical content, contact DocFeedback@lseg.com.

Base PDP code example

For example, the base PDP codes for Eikon are:

- WWEIKON: Refinitiv Eikon

- WWPRIVATE: All Private RDSs - Desktop only

- EXALL[1]: Free exchange data for individual use (not redist)

While the equivalent base codes for Workspace are:

- WWRFTWAPM: LSEG Workspace

- WWPRIVATE: All Private RDSs - Desktop only

- EXALL: Free exchange data for individual use (not redist)

For information about the specific PDP codes you require for your products, refer to the LSEG Workspace Vendor Subservice Definitions document.
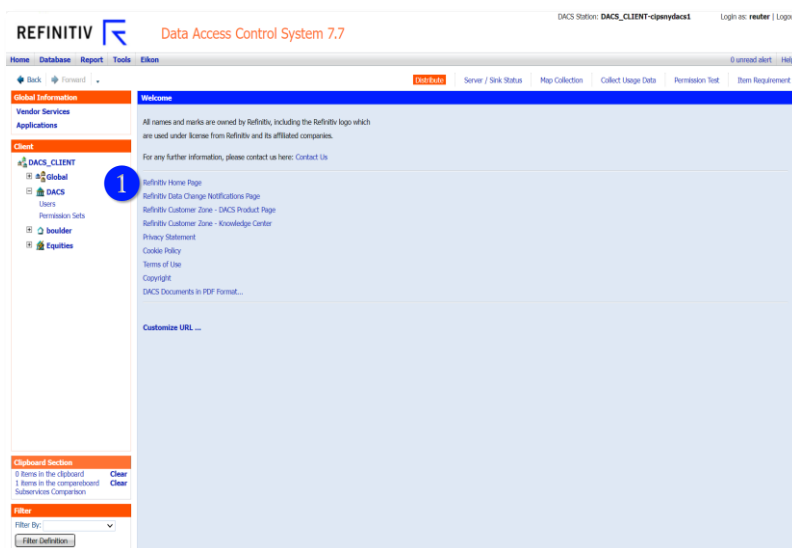
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[1]   While codes are normally found in the Product Subservice page, EXALL is in the Exchange Subservice page.
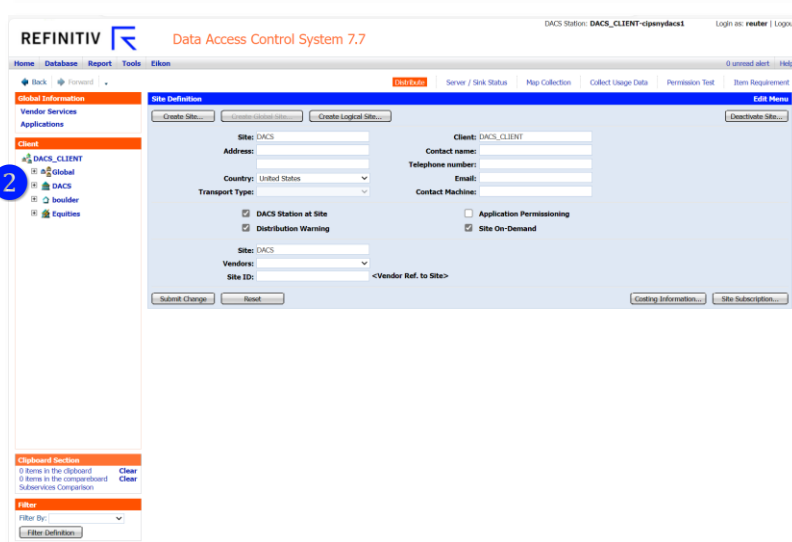
Checking current PDP code entitlements

To check the current PDP code entitlements of a user, do the following:

1. Open the Real-Time Data Access Control System UI and select the site where the user is located ❶.

The Site Definition panel is shown:

2. In the left column, select **DACS** ❷.

3. From the options under **DACS**, select **Users** ❸.

The Find and Select User panels are shown, as illustrated in the example, opposite:

4. To find the user whose codes you want to check, in the **Login** field ❹, enter the user login ID.

5. Click the **Find User(s)** button ❺.

6. If found, the specific user is shown in the Select User section, as illustrated in the example opposite:

7. To view permissioned PDP codes, click **Perm** ❻.

The User Permission and Subservice List panels are shown, as illustrated in the example opposite:
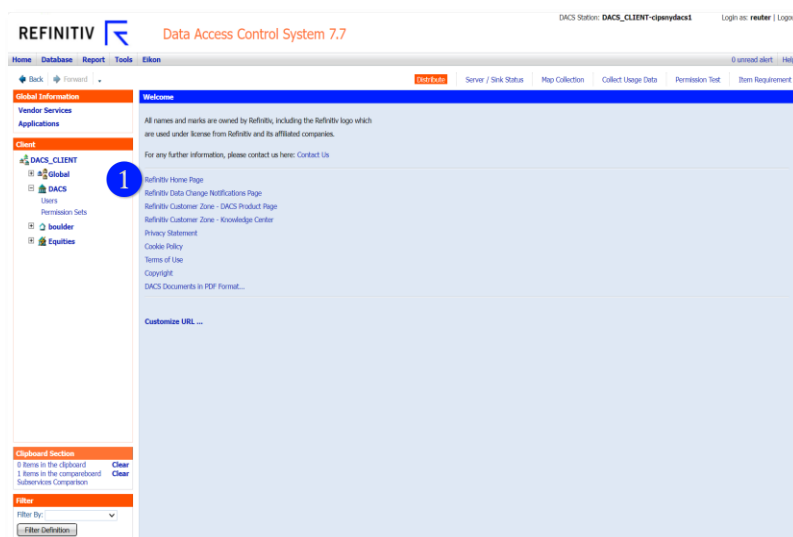

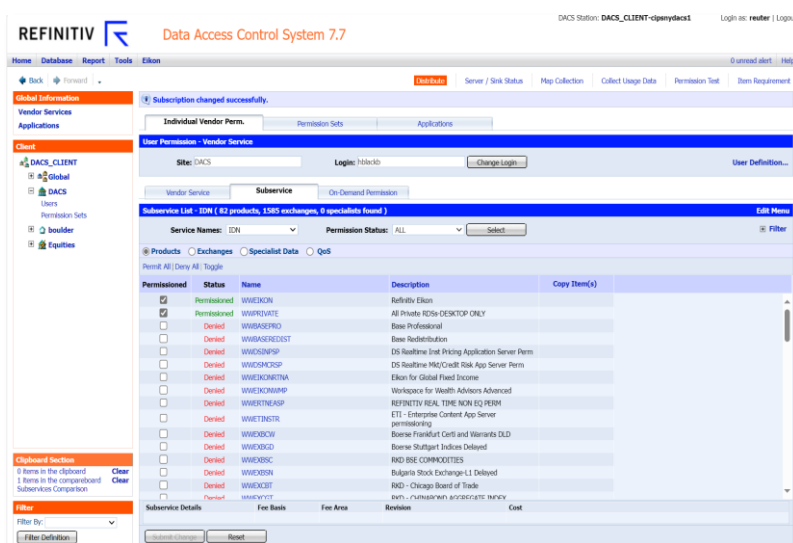# Checking Site Subscription entitlements

Before a user can be assigned PDP codes for Workspace, you must check whether the Real Time Data Access Control System has the required entitlements at the Site Subscription level. For PDP codes to be enabled, at the Site Subscription level, the code is in a Subscribed or Unsubscribed state[2].

To check site subscription entitlements:

1. Open the Real Time Data Access Control System UI and select your site home page ①.

The Site Definitions panel is shown:

2. At the bottom-right of the Site Definitions panel, click the **Site Subscription** button ②.

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[2]   If you are unable to find a PDP code in either state, a Map Collection must be performed. For more information, refer to Performing a Map Collection.

The Site Subscription and Subservice List panels are shown, as illustrated in the example, opposite:

Here, PDP codes are shown in a scrollable list, where:

- subscribed ❸ (or enabled) PDP codes are listed first, in green, and
- unsubscribed ❹ (or disabled) codes are in red.

To check whether a specific PDP is subscribed, use the search facility of your Web browser.
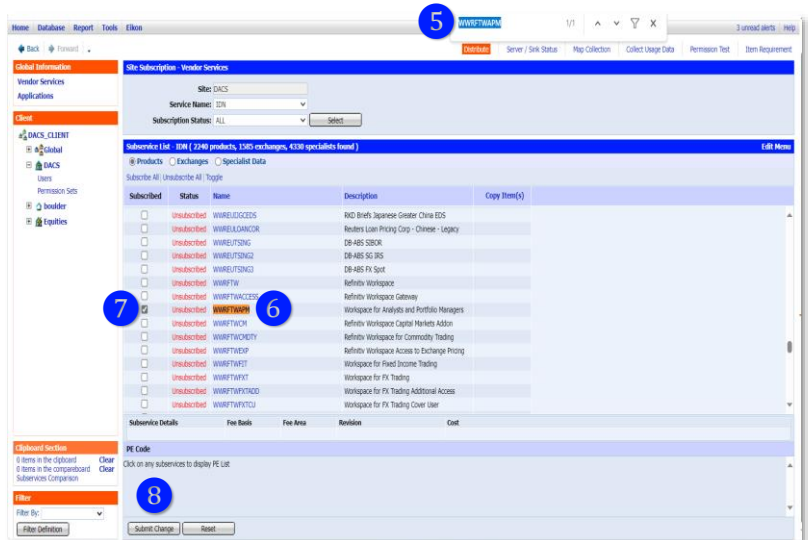
To do so:

3. Select **Ctrl+F**.

   The search box ❺ is shown at the top of the page, as illustrated in the example, opposite:

4. In the search box, type (or copy/paste) the code you want to find, and press **Enter**.

   If found, the PDP code is highlighted ❻ in the Subservice List panel.

5. For a user to be entitled for a PDP code, it must be in a subscribed state at Site Subscription level. So, if necessary, to subscribe to a PDP:

   i.   Next to the required PDP code, click the **Subscribed** checkbox ❼.
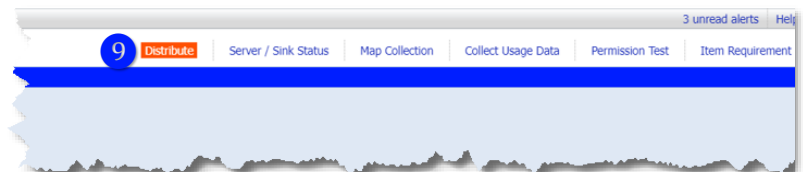   ii. Click the **Submit Change** button ❽.

Distributing changes

6. The Distribute function[3] must then be performed to push the changes to all components of the Real Time Data Access Control System.
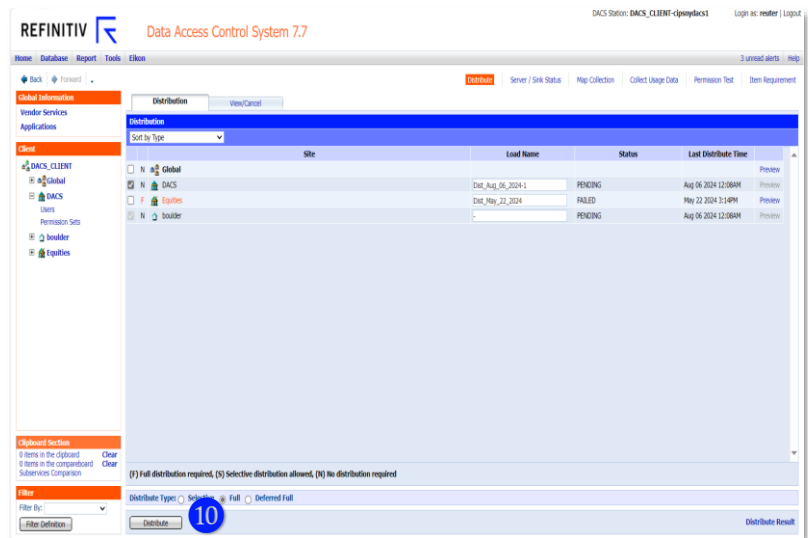
   To do so:

   i.   At the top of the page, click the **Distribute** option ❾.

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[3]   It is best practice (and highly recommended) to perform the distribute function after working hours, as pushed changes could impact other users or applications defined under the Real Time Data Access Control System.

The Distribute panel is shown, as illustrated in the example, opposite:

ii. For verification purposes, check the site where the changes were made, then, at the bottom of the panel, click the **Distribute** button ⑩.

7. A confirmation dialog box is displayed. To return to the Distribute panel, click the **Close** button.

Adding a subscribed PDP code to user entitlements

Once a PDP code has been subscribed through the Site Subscription function, to add the code to user entitlements, do the following[4]:

1. Open the Real Time Data Access Control System UI and select the site where the user is located.
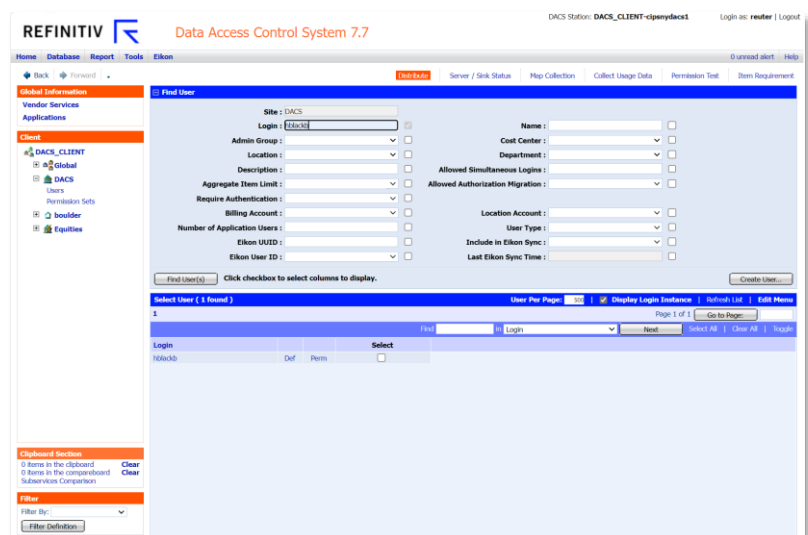
    The Site Definition panel is shown.

2. In the left column, select **DACS**, then select **Users**.

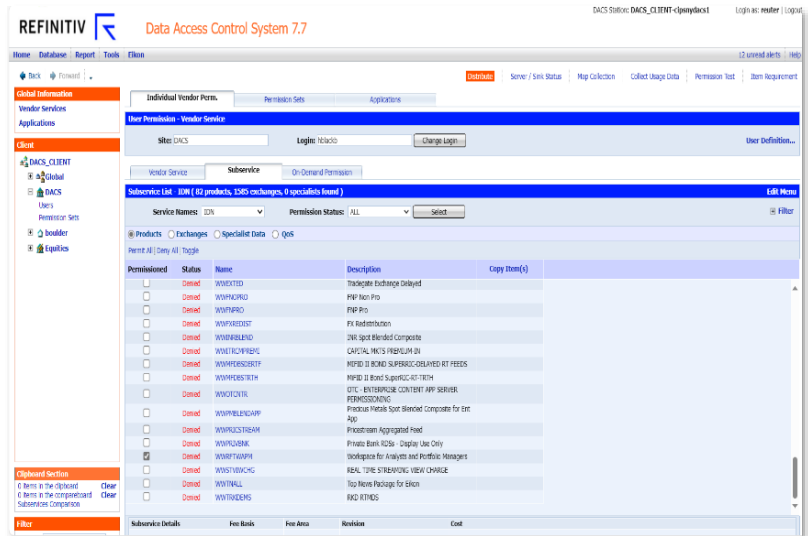   The Find and Select User panels are shown.

3. To find the user whose codes you want to check, in the **Login** field, enter the user login ID.

4. Click the **Find User(s)** button.

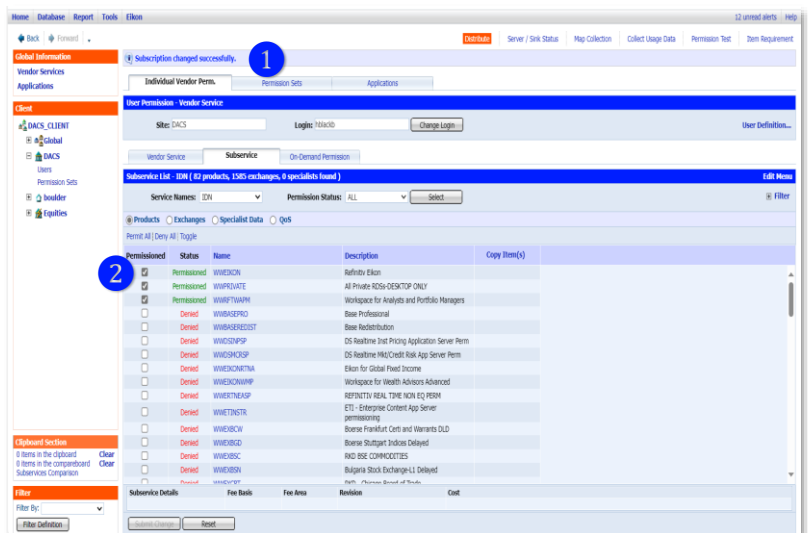   If found, the specific user is shown in the Select User panel.

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4 Many of these steps are illustrated in earlier sections, so screenshots are only shown where new content requires illustration.

5. To view permissioned PDP codes, click **Perm**.

The User Permission and Subservice List panels are shown:

6. Use **Ctrl+F** to search for the PDP code to which you subscribed.

As shown in the example, opposite, PDP codes that have been subscribed at Site level only appear in the Denied state under individual user code lists.

7. To change the state of a selected PDP code to Permissioned, do the following:

   i. Select the checkbox next to the PDP code that needs to be enabled.
   ii. Click the **Submit Change** button.

A `Subscription changed successfully` message ① is shown in the top right of the page and the selected user is now permissioned for the selected PDP code ②, as illustrated in the example, opposite:
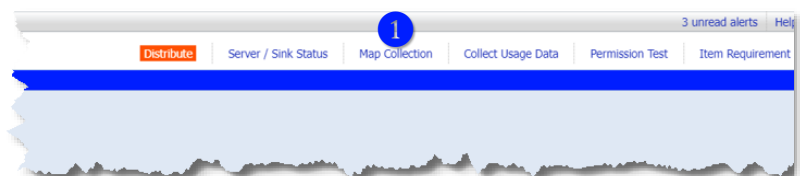
8. The Distribute function[5] must then be performed to push the changes to all components of the Real Time Data Access Control System.

To do so:

   i. At the top of the page, click the **Distribute** option.

   The Distribute panel is shown.

   ii. Check the site where the changes were made, then, at the bottom of the panel, click the **Distribute** button.
   iii. A confirmation dialog box is displayed. To return to the Distribute panel, click the **Close** button.

Performing a Map Collection

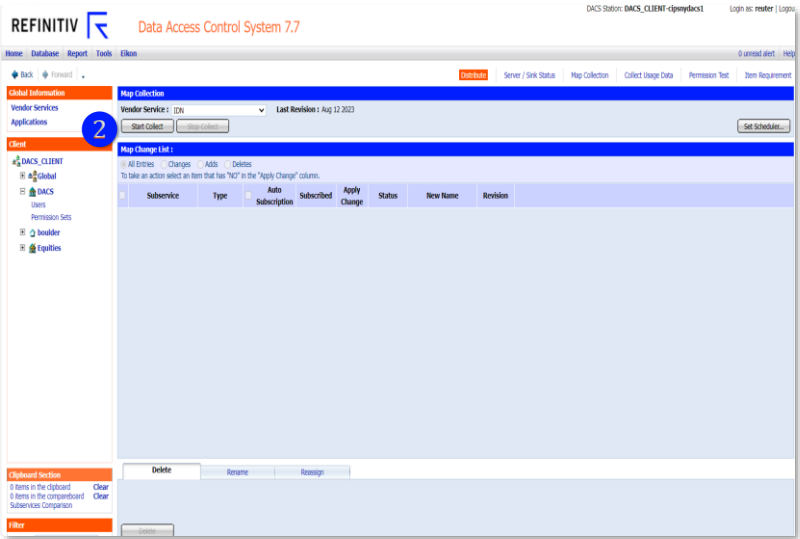To ensure the PDP codes are up to date, a Map Collection must be performed on a regular basis.

1. At the top of the Real Time Data Access Control System UI, select the **Map Collection** option ①.

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5. It is best practice (and highly recommended) to perform the distribute function after working hours, as pushed changes could impact other users or applications defined under the Real Time Data Access Control System.

The Map Collection and Map Change List panels are shown, as illustrated in the example, opposite:
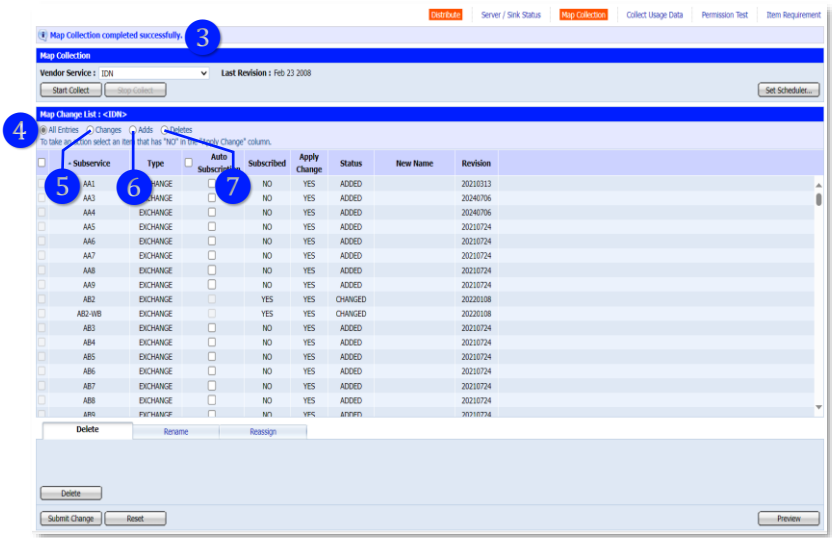
2.   Click the **Start Collect** button ②.

Once the process is completed:

- At the top right of the panel, a Map Collection completed successfully message ③ is shown.
- The Map Change List refreshes to show the **All Entries** option ④.

  This list can be filtered to show only the amended ⑤, added ⑥, or deleted ⑦ PDP codes by selecting the appropriate radio button.

📌   After successfully completing a map collection, if the required Workspace PDP codes are not visible, contact your LSEG Order Management Specialist (OMS) or Customer Support.

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